

Author Rory returns from Civil War for tell-all book signing

By Holly Rummens

Writer publishes series of stories from Libya conflict

FORMER Formby schoolboy Rory O'Keeffe traveled to Libya and Tunisia in the aftermath of the Libyan Civil war, including working at Choucha refugee camp.

And now the book he has written based on the stories of the people he spoke to during his travels has been published – marking the occasion with a special signing event at the Olde Bookshop in Formby on Saturday October 3.

The book, *Toss of a Coin: Voices from a Modern Crisis*, is published by Hygee Media.

Rory, a former Holy Family High School student, said: "In *Toss of a Coin* refugees from across Africa and the Middle East tell their own stories in their own words.

"What they left in their homelands, the perilous journey to Libya and beyond, the Arab Spring, the Libyan Civil war, the causes of each and what they led to.

"I went out to Tunisia about two weeks before the end of the Libyan civil war and then afterwards travelled across Libya.

"I wasn't particularly



Author Rory and shop owner John at The Olde Bookshop in Formby

intending to write a book about it but I spoke to so many people and heard their life stories.

"Many people were double refugees, they had escaped from Somalia or Eritrea and made it to Libya where they

either wanted to get a boat or to settle. The they had to escape the war in Libya.

"I don't know if some of the people survived but I really thought their stories deserved to be told."

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It's been a crazy few months for Cloudy2Clear Windows. The company which specialises in repairing windows which are steamed up, broken or damaged by replacing the panes – not the frames has grown rapidly as homeowners take advantage of their services.

Manager Paul Kane feels that it's all about service. "Our product is simple. If your double glazing is misted up we can replace the glass at a fraction of the cost of a new window, in any type of frame, and with a new 10 year guarantee. But it's not just about saving people money, although that obviously helps. Many tradespeople have

struggled since last year and I honestly feel that during the good times a minority perhaps didn't focus on customer care as much as they should have done. We make sure we turn up when we say we will, do the job the customer requires and leave their house as clean as a whistle. I often get comments back from customers on how they really didn't expect that sort of service which, in a way, is very sad for the service industry as a whole."

Cloudy2Clear service the Crosby, Litherland, Aintree, Maghull, Walton, Anfield, Netherton, Bootle, Formby, Ormskirk and Skelmersdale areas & Paul is finding that his approach is a major factor

in his success. "The truth is that it's not just the personal satisfaction that I get from doing a good job but also it makes good business sense. I get a huge amount of business from friends and family of people I've done work for,

which just goes to show how much a little bit of effort is appreciated."

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